



Repair Request Form

Ship to (or drop off at) address: **Bridges**
 2550 Argentia Road, Suite 121
 Mississauga, ON, L5N 5R1
 Phone: (905) 542-7232
 Toll Free 1-800-353-1107
 Fax: (905) 542-7242
 Email: support@bridges-canada.com

BEFORE SENDING ANY EQUIPMENT, You must have a Return Authorization Number.
 Please call 800-353-1107 for a Return Authorization Number.
 RA# _____

Requestor Information:

Name: Organization/Agency:
 Phone: Ext.: Fax:
 Email: Title:

Device information:

Device name: Date of purchase:
 Manufacturer: Serial #:
 Name of contact person who can describe the fault:
 Phone:

Please describe the problem, including error messages if applicable:

Invoicing information (Please check only one):

- This device was purchased less than 90 days ago
 The device is under warranty, and purchased more that 90 days ago
 Customer to be billed (the device is outside warranty)

Billing Information (Complete this section only if the device is outside warranty)

Billing Organization: Contact name:
 Please check if a quote is required prior to proceeding with the repair work

Return Shipping Address: Please deliver the repaired device to:

Organization/Agency:
 Address:

Please list all items sent in (e.g. NEO device, charger, carrying case, USB cord etc.):

Customer signature to authorize repair: Date: